TRIRIGA Support Matrix for TRIRIGA Application Platform 3.0

The information in this Support Matrix is current as of December 6, 2010. The TRIRIGA Support Matrix provides information related to TRIRIGA's supported products and platform and provides a list of application servers, database servers, Web servers, third party servers, third party components and operating systems (collectively "Environments") with which the TRIRIGA Application Platform is currently certified as of the date hereof. New implementations are advised to install the most current versions of the supported third party software. If you are on a TRIRIGA platform version where a required third party product is not currently supported, you will need to upgrade to a more current TRIRIGA platform release in order to be in compliance with TRIRIGA's Support Matrix. TRIRIGA reserves the right to change its support policies and to certify its platform on new or different Environments and to de-certify its platform on any Environments. Accordingly, this Support Matrix is not a contract and is subject to change at any time at TRIRIGA's discretion.

TRIRIGA Version	Supported Version	Notes	Expiring Version		
			Expiring Version	Sunset Notice	Sunset Date
TRIRIGA Application Platform	3.0, 2.7, 2.6	All fixes and enhancements will be made to the latest release, except in the case of a production down situation.	2.6	12/1/2010	12/1/2011
TRIRIGA Applications	10.0, 9.7, 9.6	All fixes and enhancements will be made to the latest release. Expired application versions are supported through the Customer Support center as Customer-Specific Applications.	9.6	12/1/2010	12/1/2011
TRIRIGA Professional Edition, Get Facilities	7.7	All fixes and enhancements will be made to the latest release, except in the case of a production down situation. For third-party compatibility information, please refer to the TRIRIGA Professional Edition Compatibility Matrix.			
TRIRIGA Reserve	3.1	All fixes and enhancements will be made to the latest release.			

TRIRIGA Application Platform 3.0 Application Server Options

The Application Server and Database Server must be in the same physical location. The minimum network speed required is Fast Ethernet (100 Mbps), switched. The number of hops between the Application Server and Database Server should be minimized.

Application Server Options	Supported Version	Languages	Notes	Expiring Support		
				Version	Sunset Notice	Sunset Date
JBoss	5.1		Requires Sun JDK 1.6.21.			
WebLogic Server	11 (version 10.3.3)	English	WebLogic 11 requires SUN JDK 1.6.0_18.			
WebSphere Application Server	7.0.11					
WebSphere Network Deployment	7.0.11					

TRIRIGA Application Platform 3.0 Database/Web Server/Third Party Server Options

		Version(s)	Languages	Notes	Expiring Support Version(s)	Sunset Notice	Sunset Date
Database Servers	Oracle (Enterprise & Standard)	11.2.0.1.0 (32 & 64 bit)	English	TRIRIGA is compatible with any operating system that the Database Server vendor supports.			
	SQL Server	2008 SP1 10.0.2531.0 (32 & 64 bit), 2005 9.00.4035.00 (32 & 64 bit)		TRIRIGA is compatible with any operating system that the Database Server vendor supports.	2005	12/15/2009	4/12/2011
Web Servers	Apache HTTP Server	2.2		TRIRIGA is compatible with any operating system that the Web Server vendor supports.			
	Microsoft IIS	7.0, 6.x		TRIRIGA is compatible with any operating system that the Web Server vendor supports			
Third Party Servers	Brava! Enterprise	5.4j		TRIRIGA recommends that customers on TRIRIGA Application Platform 2.6.4 or later upgrade to 5.4j.			
	Microsoft Exchange Server	2007, 2003		TRIRIGA 9 Reserve integration is only supported on Exchange 2003.			
	SAP BusinessObjects Enterprise XI	3.1		Certified for use with TRIRIGA on Windows and Linux.			
	SAP Crystal Reports Server Embedded	2008		TRIRIGA Application Platform version 3.0 requires SAP Crystal Reports Server Embedded 2008 for Crystal report execution. Supported only on Windows 2003 Server, 32-bit.			
Application Server Operating Systems	AIX	6.1, 5.3		TRIRIGA supports the operating systems listed to the left and provides the necessary installers for each. Please also note the test floor configurations used for this release in the chart at the end of this matrix.	5.3	6/15/2010	6/15/2011
	HP-UX	11i					
	Linux	Kernel 2.6, 2.4, 2.2			2.2	12/1/2010	12/1/2011
	Solaris SPARC	10, 9			9	6/15/2010	6/15/2011
	Solaris Intel x86	10, 9			9	6/15/2010	6/15/2011
	Windows Server	2008 (64 bit), 2003			2003	6/15/2010	6/15/2011
	VMware ESXi Server 3i	3.5.0 123629					

TRIRIGA Application Platform 3.0 Platform Technology

	Version	Languages	Notes	Expiring Support		
				Version	Sunset Notice	Sunset Date
TRIRIGA CAD Integrator	2010 Version 3	English	All fixes and enhancements will be made to the latest release. Only 32 Bit OS is supported at this time.			

TRIRIGA Application Platform 3.0 Connectors

	Version	Languages	Notes	Expiring Support		
				Version	Sunset Notice	Sunset Date
ArcGIS	Version 9.3	English	Supported maps published via the REST API. http://server.arcgisonline.com/ArcGIS/rest/services/ESRI_StreetMap_World_2D/MapServer http://server.arcgisonline.com/ArcGIS/rest/services/ESRI_Imagery_World_2D/MapServer These base maps are configurable in the config.xml file from the Resource File object associated to the ArcGIS ClassLoader connector. ArcGIS supports custom shape files that are tied to TRIRIGA Geography records. TRIRIGA ships with shape files for State and Country. It also supports GeoProcessing via SOAP and the default URL for that is: http://tasks.arcgisonline.com/ArcGIS/services/Locators/TA_Address_NA/GeocodeServer listed in the GIS Config instance record for ArcGIS.			
ENERGY STAR	Version 2.2					

TRIRIGA Application Platform SSO Support

	Version	Languages	Notes	Expiring Support		
				Version	Sunset Notice	Sunset Date
IIS with Active Directory	7, 6	English	Please refer to the document "TRIRIGA Application Platform Single Sign-on Setup User Guide.pdf" found on install disk 4.			

TRIRIGA Application Platform 3.0 Client Options

Third Party Components	Supported Version	Languages	Notes	Expiring Support		
				Version	Sunset Notice	Sunset Date
Sun JRE	Version 6 update 21	English	JRE Version 6 Update 21 is required. Version 6 update 22 has a known Sun issue preventing TRIRIGA java applets from working. A description of the problem can be found at: http://bugs.sun.com/bugdatabase/view_bug.do?bug_id=6995306			
Adobe Flash Player	10, 9					
Adobe SVG Viewer			TRIRIGA has provided an alternate native viewer. The Adobe viewer functions as before, but the TRIRIGA native viewer is available in order to provide a supported version. No additional plug-in required other than Java.			
Microsoft Excel	2007, 2003		Excel is required if you intend to export data from TRIRIGA standard queries, use Offline, or Excel sections. Please Note: Excel 2007 is not compatible with Offlining at this time. You must save your files as .xls and not .xlsx			
Microsoft Project	2003					
Microsoft Web Components	OWC11		Explicit install required for client machines running Excel 2007.			
Internet Explorer	8, 7			7	6/15/2010	6/15/2011
Microsoft Windows	7, Vista, XP SP 3		Recommended minimum hardware configuration: 2GHz CPU 1GB RAM 100Mbps NIC 75 GB hard drive 1024x768 minimum 1280x800 recommended resolution			
AutoCAD	2011, 2010, 2009		AutoCAD 2010 SP2 or higher is required if running Windows 7.	2009	12/1/2010	12/1/2011
AutoCAD Architecture	2011, 2010, 2009			2009	12/1/2010	12/1/2011
MicroStation Edition	V8i 8.11.07, V8i 8.11.05		MicroStation requires V8i 8.11.05 for Windows XP, and requires V8i (Select series 2) Version 08.11.07 for Windows 7			
Microsoft Silverlight	4.0.5		Silverlight is required if you intend to use Web Graphics.			

TRIRIGA Application Platform 3.0 Test Floor Configurations

The following operating system and application server configurations were used in TRIRIGA's 3.0 certification efforts.

		Operating Systems					
		Windows Server 2008 (64B), 2003	SUSE Linux Enterprise Server 10.2 Kernel 2.6.16	Red Hat Enterprise Linux AS 5.5 Kernel 2.6.18	Solaris 10	HP-UX 11 (64B)	AIX 6.1 (64B)
JBoss	5.1	✓	✓	✓	✓	✓	
WebLogic	11 Version 10.3.3			✓	✓		
WebSphere Application Server	7.0.11	✓					
WebSphere Network Deployment	7.0.11						✓